# **Accessing Service**

Our services are available to families when needed, where needed, for as long as needed.

Bartimaeus Service Coordinators respond to requests that we receive either by phone, email, or through our website.

Coordinators are central to the process as they listen to the request, determine whether our services are appropriate, make a plan that includes choosing a Behaviour Specialist who is able to meet the specific service needs, and conduct regular check-ins and reviews.

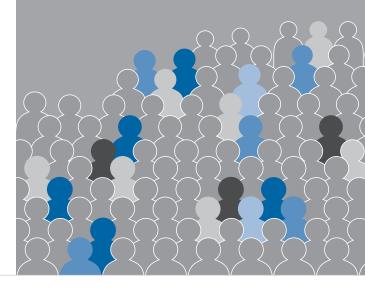
All services are provided on a fee-for-service basis.

#### Contact us

To contact a Service Coordinator in your area, visit **www.bartimaeus.com**.

Bartimaeus Inc. was founded in 1988 to support people of all ages who experience emotional, behavioural, psychological and/or developmental problems.

# Family Services



Support for family members of all ages exhibiting moderate to severe behaviour

**SINCE 1988** 

Knowledge • Experience • Choice







# Bartimaeus Family Support Services

Bartimaeus provides support for family members who are exhibiting moderate to severe behavioural difficulties due to social, emotional, psychological, and developmental challenges.

Our services are provided in the person's home or community — school, work, hospital, social service agency, or treatment program.

Services are available throughout Ontario, Quebec, and the Maritime provinces.

# **Family Support Services**

#### Child & Adolescent

We provide support for children and adolescents who are exhibiting challenging behaviour due to developmental, mental health or familial difficulties.

# Transitional Aged Youth

We provide mentor services to vulnerable youth who are in a transition between childhood and adulthood. These services are available in a college, university or community context.

#### Adult

We provide services for adults who are experiencing behavioural challenges due to developmental, mental health, and/or substance abuse problems.

# Parent Help

For parents struggling to determine the best way to respond to their child's special and unique needs, we offer counselling that focuses on the present, the challenges, and the possible solutions.

# Bartimaeus Behaviour Specialists

- Hold a university degree or college diploma
- Have a minimum of five years experience in the social services field
- Have excellent interpersonal skills
- Have current First Aid and CPR training
- Have undergone vulnerable sector and criminal background checks
- Are covered by professional liability insurance
- Have the ongoing support and consultation of the Director/Coordinator of Services

We match our Behaviour Specialists' knowledge, abilities and expertise with each individual's needs. We believe that a positive fit between the individual and our Behaviour Specialist is vital for service effectiveness.

